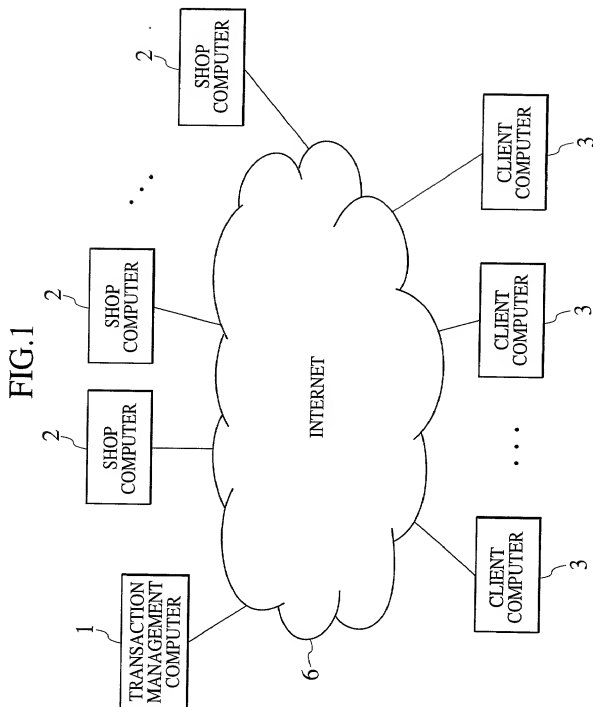
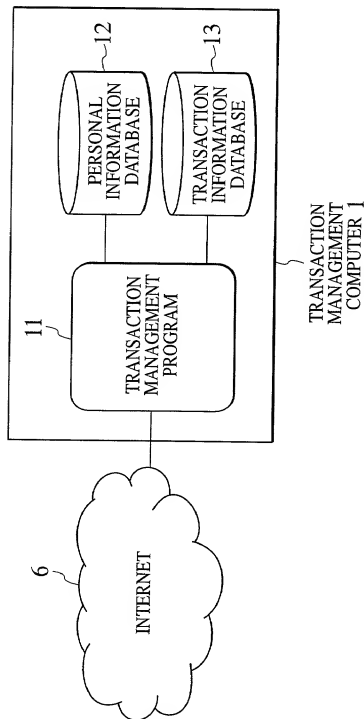


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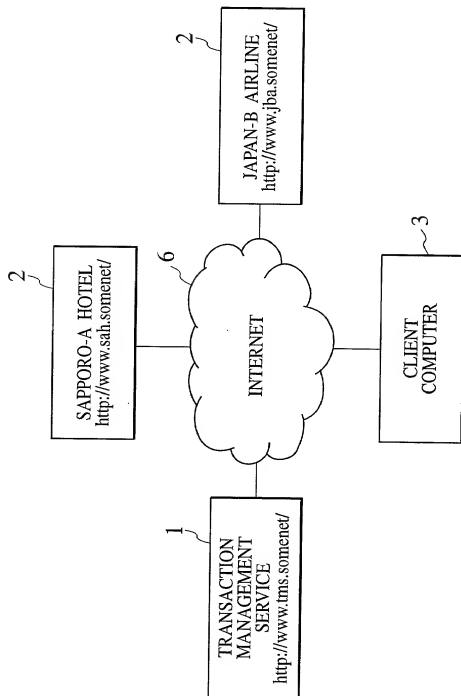
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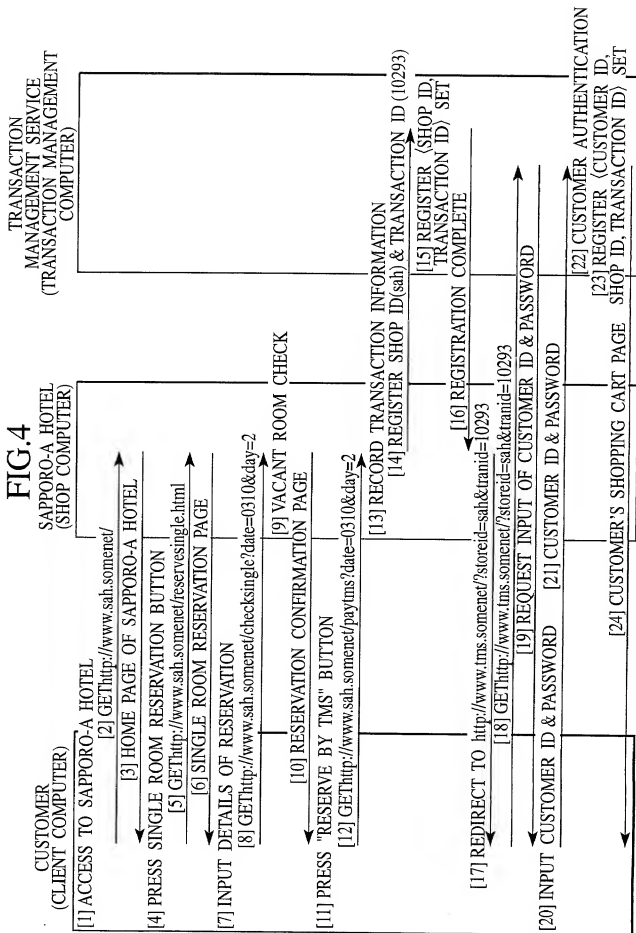
FIG.2



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FIG.3





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FIG.5

<http://www.sah.somenet/>

SAPPORO-A HOTEL

▶ INTERNET RESERVATION SERVICE

SINGLE

¥10,000 (PER NIGHT, WITH BREAKFAST)

RESERVE

TWIN

¥18,000 (PER NIGHT, WITH BREAKFAST)

RESERVE

DELUXE TWIN

¥25,000 (PER NIGHT, WITH BREAKFAST)

RESERVE

▶ AVAILABLE FACILITY GUIDE

FRENCH RESTAURANT EPHEMERAL

JAPANESE CUISINE NAGORI-YUKI

COFFEE SHOP CRYSTAL

FIG.6

<http://www.sah.somenet/reservesingle.html>

SAPPORO-A HOTEL INTERNET RESERVATION SERVICE

SINGLE

¥10,000 (PER NIGHT, WITH BREAKFAST)

DATES:  DAYS FROM  MONTH  DAY

VACANT ROOM CHECK

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FIG.7

<http://www.sah.somenet/reservesingle.html>

SAPPORO-A HOTEL INTERNET RESERVATION SERVICE

SINGLE      ¥10,000 (PER NIGHT, WITH BREAKFAST)

DATES:  DAYS FROM

FIG.8

<http://www.sah.somenet/checksingle>

SAPPORO-A HOTEL INTERNET RESERVATION SERVICE

SINGLE      ¥10,000 (PER NIGHT, WITH BREAKFAST)

2 DAYS FROM MARCH 10  
A ROOM IS AVAILABLE

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FIG.9

CUSTOMER ID	SHOP ID	TRANSACTION ID	COMMITMENT DATE & TIME	REGISTRATION DATE & TIME	STATE	CART MESSAGE	COMPLETION MESSAGE
	sah	10293		1999/12/23 10:34	ACTIVE	ROOM FOR 2 DAYS FROM MARCH 10, ¥20,000	
hiroshi.yamada	raptorgift	93849	1999/12/17 19:46	1999/12/17 19:44	COMMITTED	ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800	FOLLOWING ORDERS ARE COMPLETED. ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800
hiroshi.yamada	abcflower	230	1999/12/3 15:12	1999/12/3 15:11	COMMITTED	10 ROSES, ¥500 10 STOCKS, ¥700	FOLLOWING ORDERS ARE COMPLETED. 10 ROSES, ¥500 10 STOCKS, ¥700
hiroshi.yamada	xyzfood	4928	1999/12/3 15:12	1999/12/3 15:10	COMMITTED	10Kg RICE, ¥4,500	FOLLOWING ORDERS ARE COMPLETED. 10Kg RICE, ¥4,500
taro.tanaka	xyzfood	5932		1999/12/10 17:26	ABORTED	1 BOX NOODLES, ¥5,000	
taro.tanaka	abcflower	489	1999/12/5 15:43	1999/12/5 15:42	COMMITTED	BOUQUET, ¥3,500	FOLLOWING ORDERS ARE COMPLETED. BOUQUET, ¥3,500

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FIG.10

A screenshot of a web browser window. The address bar at the top contains the URL "http://www.tms.somenet/". Below the address bar, the page title "TRANSACTION MANAGEMENT SERVICE" is centered. The main content area contains two labels, "USER ID" and "PASSWORD", each followed by an empty rectangular input field. In the bottom right corner of the form area, there is a rectangular button labeled "START".

FIG.11

A screenshot of the same web browser window as in FIG.10. The address bar still shows "http://www.tms.somenet/". The page title "TRANSACTION MANAGEMENT SERVICE" is centered. The "USER ID" input field now contains the text "hiroshi.yamada". The "PASSWORD" input field contains a series of asterisks "\*\*\*\*\*". The "START" button remains in the bottom right corner.



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FIG.12

CUSTOMER ID	PASSWORD	NAME	ADDRESS	PHONE NUMBER	MAIL ADDRESS	ACCOUNT NUMBER
hiroshi.yamada	*****	HIROSHI YAMADA	1 Komukai- Toshiba-Cho, Miyuki-Ku, Kawasaki	012-345-6789	hyamada@mail.somenet	123-456-789012
taro.tanaka	*****	TARO TANAKA	25 Umibe-Cho, Yamashita-Ku, Yokohama	123-456-7890	tanaka@host.anynet	234-567-890123

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FIG.13

CUSTOMER ID	SHOP ID	TRANSACTION ID	COMMITMENT DATE & TIME	REGISTRATION DATE & TIME	STATE	CART MESSAGE	COMPLETION MESSAGE
hiroschi.yamada	sah	10293		1999/12/23 10:34	ACTIVE	ROOM FOR 2 DAYS FROM MARCH 10, ¥20,000	
hiroschi.yamada	raptorgift	93849	1999/12/17 19:46	1999/12/17 19:44	COMMITTED	ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800	FOLLOWING ORDERS ARE COMPLETED. ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800
hiroschi.yamada	abcflower	230	1999/12/3 15:12	1999/12/3 15:11	COMMITTED	10 ROSES, ¥500 10 STOCKS, ¥700	FOLLOWING ORDERS ARE COMPLETED. 10 ROSES, ¥500 10 STOCKS, ¥700
hiroschi.yamada	xyzfood	4928	1999/12/3 15:12	1999/12/3 15:10	COMMITTED	10Kg RICE, ¥4,500	FOLLOWING ORDERS ARE COMPLETED. 10Kg RICE, ¥4,500
taro.tanaka	xyzfood	5932		1999/12/10 17:26	ABORTED	1 BOX NOODLES, ¥5,000	
taro.tanaka	abcflower	489	1999/12/5 15:43	1999/12/5 15:42	COMMITTED	BOUQUET, ¥3,500	FOLLOWING ORDERS ARE COMPLETED. BOUQUET, ¥3,500

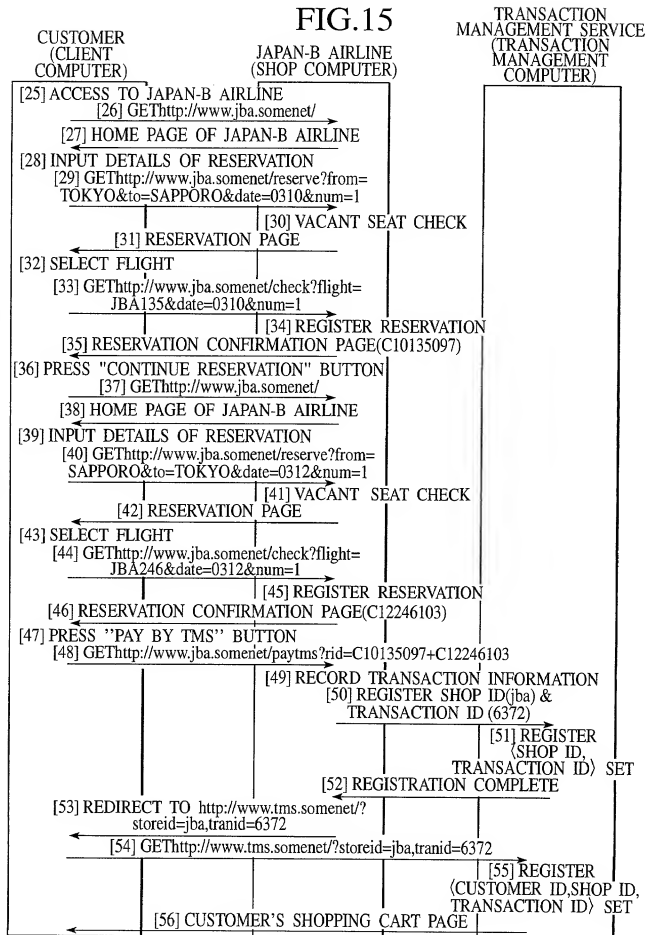
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FIG.14

<a href="http://www.tms.somenet/">http://www.tms.somenet/</a>			
TRANSACTION STATUS OF HIROSHI YAMADA			
▶ ITEMS CURRENTLY IN SHOPPING CART			
TOTAL	¥20,000	COLLECTIVELY COMMIT	COLLECTIVELY ABORT
SAPPORO-A HOTEL ROOM FOR 2DAYS FROM MARCH 10, ¥20,000		SEPARATELY COMMIT	SEPARATELY ABORT
▶ PAST TRANSACTIONS			
THIS MONTH (DECEMBER, 1999)			
LAST MONTH (NOVEMBER, 1999)			
OLDER TRANSACTIONS			

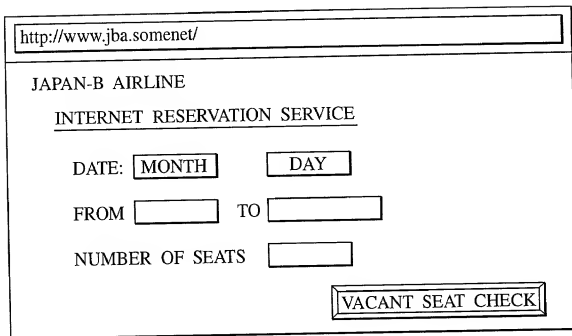
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FIG.15



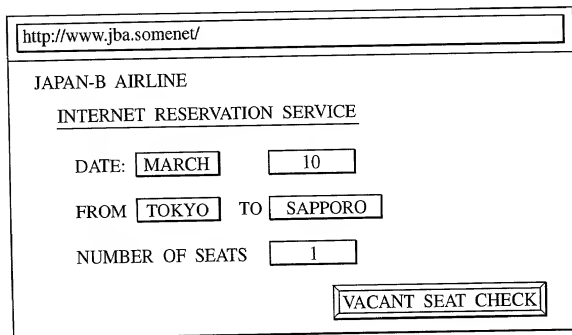
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FIG.16



A screenshot of a web browser window. The address bar shows "http://www.jba.somenet/". The main content area displays "JAPAN-B AIRLINE" followed by "INTERNET RESERVATION SERVICE" which is underlined. Below this, there are four input fields: "DATE:" followed by "MONTH" and "DAY" (both in boxes), "FROM" followed by an empty box, "TO" followed by an empty box, and "NUMBER OF SEATS" followed by an empty box. At the bottom right, there is a button labeled "VACANT SEAT CHECK".

FIG.17



A screenshot of a web browser window, similar to FIG.16. The address bar shows "http://www.jba.somenet/". The main content area displays "JAPAN-B AIRLINE" followed by "INTERNET RESERVATION SERVICE" which is underlined. Below this, there are four input fields with specific values: "DATE:" followed by "MARCH" and "10" (both in boxes), "FROM" followed by "TOKYO" and "TO" followed by "SAPPORO" (both in boxes), and "NUMBER OF SEATS" followed by "1" (in a box). At the bottom right, there is a button labeled "VACANT SEAT CHECK".

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FIG.18

<a href="http://www.jba.somenet/reserve">http://www.jba.somenet/reserve</a>				
JAPAN-B AIRLINE				
<u>SEAT AVAILABILITY STATUS</u>				
DATE : MARCH 10, FROM TOKYO TO SAPPORO, 1 SEAT				
FLIGHT NO.	DEPARTING	ARRIVING		
JBA135	7:00	8:00	AVAILABLE	<input type="button" value="RESERVE"/>
JBA137	10:00	11:00	FULL	
JBA139	14:00	15:00	FULL	
JBA141	17:00	18:00	AVAILABLE	<input type="button" value="RESERVE"/>

FIG.19

<a href="http://www.jba.somenet/check">http://www.jba.somenet/check</a>	
JAPAN-B AIRLINE	
<u>RESERVATION CONFIRMATION</u>	
DATE : MARCH 10, FROM TOKYO TO SAPPORO, 1 SEAT	
FLIGHT NO.	DEPARTING ARRIVING
JBA135	7:00 8:00
IF YOU WISH TO CONTINUE RESERVATION, <input type="button" value="CONTINUE RESERVATION"/>	
IF YOU WISH TO GO TO PAYMENT, AND:	
WANT TO USE TMS FOR PAYMENT,	<input type="button" value="PAY BY TMS"/>
WANT TO USE OTHER WAYS OF PAYMENT,	<input type="button" value="PAYMENT"/>

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FIG.20

<a href="http://www.jba.somenet/">http://www.jba.somenet/</a>	
JAPAN-B AIRLINE	
<u>INTERNET RESERVATION SERVICE</u>	
DATE:	<input type="text" value="MONTH"/> <input type="text" value="DAY"/>
FROM	<input type="text"/> TO <input type="text"/>
NUMBER OF SEATS	<input type="text"/> <input type="button" value="VACANT SEAT CHECK"/>
<u>COMPLETED RESERVATION</u>	
• MARCH 10, JBA135 TOKTO 7:00 → SAPPORO 8:00, 1 SEAT	

FIG.21

<a href="http://www.jba.somenet/">http://www.jba.somenet/</a>	
JAPAN-B AIRLINE	
<u>INTERNET RESERVATION SERVICE</u>	
DATE:	<input type="text" value="MARCH"/> <input type="text" value="12"/>
FROM	<input type="text" value="SAPPORO"/> TO <input type="text" value="TOKYO"/>
NUMBER OF SEATS	<input type="text" value="1"/> <input type="button" value="VACANT SEAT CHECK"/>

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FIG.22

<a href="http://www.jba.somenet/reserve">http://www.jba.somenet/reserve</a>				
JAPAN-B AIRLINE				
<u>SEAT AVAILABILITY STATUS</u>				
DATE : MARCH 12, FROM SAPPORO TO TOKYO, 1 SEAT				
FLIGHT NO.	DEPARTING	ARRIVING		
JBA240	6:00	7:00	AVAILABLE	<input type="button" value="RESERVE"/>
JBA242	9:00	10:00	FULL	
JBA246	13:00	14:00	AVAILABLE	<input type="button" value="RESERVE"/>
JBA248	16:00	17:00	FULL	

FIG.23

<a href="http://www.jba.somenet/check">http://www.jba.somenet/check</a>	
JAPAN-B AIRLINE	
<u>RESERVATION CONFIRMATION</u>	
DATE : MARCH 12, FROM SAPPORO TO TOKYO, 1 SEAT	
FLIGHT NO.	DEPARTING ARRIVING
JBA246	13:00 14:00
IF YOU WISH TO CONTINUE RESERVATION, <input type="button" value="CONTINUE RESERVATION"/>	
IF YOU WISH TO GO TO PAYMENT, AND:	
WANT TO USE TMS FOR PAYMENT,	<input type="button" value="PAY BY TMS"/>
WANT TO USE OTHER WAYS OF PAYMENT,	<input type="button" value="PAYMENT"/>



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FIG.24

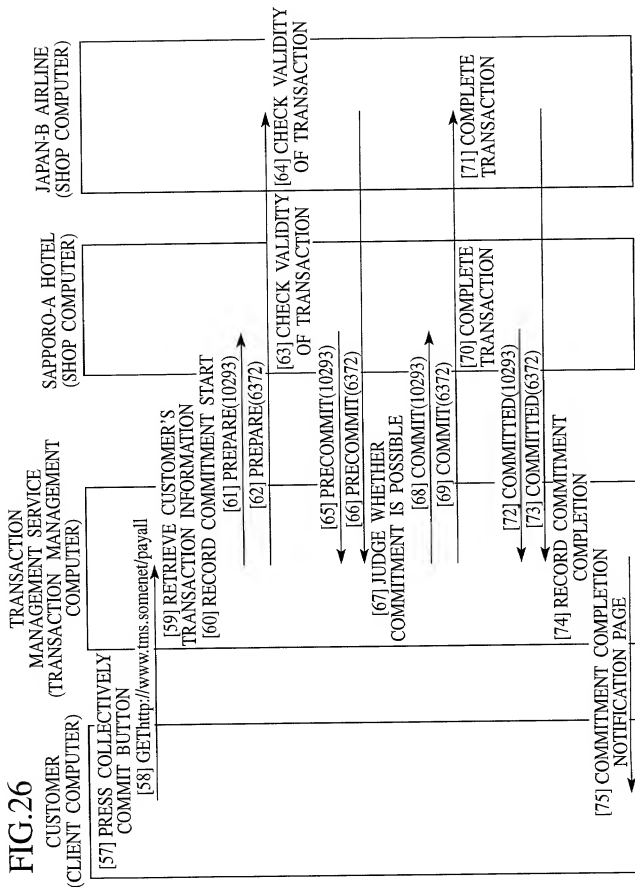
CUSTOMER ID	SHOP ID	TRANSACTION ID	COMMITMENT DATE & TIME	REGISTRATION DATE & TIME	STATE	CART MESSAGE	COMPLETION MESSAGE
hiroshi.yamada	sah	10293		1999/12/23 10:34	ACTIVE	ROOM FOR 2 DAYS FROM MARCH 10, ¥20,000	
hiroshi.yamada	jba	6372		1999/12/23 10:35	ACTIVE	MARCH 10, TOKYO→SAPPORO JBA135 MARCH 12, SAPPORO→TOKYO JBA246 ¥40,000	
hiroshi.yamada	raptorgift	93849	1999/12/17 19:46	1999/12/17 19:44	COMMITTED	ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800	FOLLOWING ORDERS ARE COMPLETED. ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800
hiroshi.yamada	abcflower	230	1999/12/3 15:12	1999/12/3 15:11	COMMITTED	10 ROSES, ¥500 10 STOCKS, ¥700	FOLLOWING ORDERS ARE COMPLETED. 10 ROSES, ¥500 10 STOCKS, ¥700
hiroshi.yamada	xyzfood	4928	1999/12/3 15:12	1999/12/3 15:10	COMMITTED	10kg RICE, ¥4,500	FOLLOWING ORDERS ARE COMPLETED. 10kg RICE, ¥4,500
taro.tanaka	xyzfood	5932		1999/12/10 17:26	ABORTED	1 BOX NOODLES, ¥5,000	
taro.tanaka	abcflower	489	1999/12/5 15:43	1999/12/5 15:42	COMMITTED	BOUQUET, ¥3,500	FOLLOWING ORDERS ARE COMPLETED. BOUQUET, ¥3,500

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FIG.25

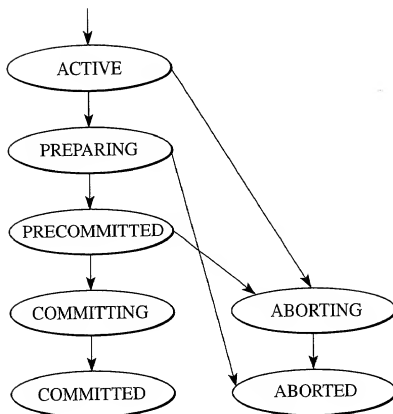
<a href="http://www.tms.somenet/">http://www.tms.somenet/</a>		
TRANSACTION STATUS OF HIROSHI YAMADA		
▶ ITEMS CURRENTLY IN SHOPPING CART		
TOTAL	¥60,000	<input type="button" value="COLLECTIVELY COMMIT"/> <input type="button" value="COLLECTIVELY ABORT"/>
<u>SAPPORO-A HOTEL</u> ROOM FOR 2DAYS FROM MARCH 10, ¥20,000		<input type="button" value="SEPARATELY COMMIT"/> <input type="button" value="SEPARATELY ABORT"/>
<u>JAPAN-B AIRLINE</u> MARCH 10, TOKYO →SAPPORO, JBA135 MARCH 12, SAPPORO →TOKYO, JBA246 ¥40,000		<input type="button" value="SEPARATELY COMMIT"/> <input type="button" value="SEPARATELY ABORT"/>
▶ PAST TRANSACTIONS		
<input type="button" value="THIS MONTH (DECEMBER, 1999)"/>		
<input type="button" value="LAST MONTH (NOVEMBER, 1999)"/>		
<input type="button" value="OLDER TRANSACTIONS"/>		

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FIG.27



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FIG.28

CUSTOMER ID	SHOP ID	TRANSACTION ID	COMMITMENT DATE & TIME	REGISTRATION DATE & TIME	STATE	CART MESSAGE	COMPLETION MESSAGE
hiroshi,yamada	sah	10293	1999/12/23 10:36	1999/12/23 10:34	PREPARING	ROOM FOR 2 DAYS FROM MARCH 10, ¥20,000	
hiroshi,yamada	jba	6372	1999/12/23 10:36	1999/12/23 10:35	PREPARING	MARCH 10, TOKYO→SAPPORO JBA135 MARCH 12, SAPPORO→TOKYO JBA246 ¥40,000	
hiroshi,yamada	raptorgift	93849	1999/12/17 19:46	1999/12/17 19:44	COMMITTED	ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800	FOLLOWING ORDERS ARE COMPLETED. ASSORTED CHOCOLATES ¥2,500 STUFFED TOY, ¥3,800
hiroshi,yamada	abcflower	230	1999/12/3 15:12	1999/12/3 15:11	COMMITTED	10 ROSES, ¥500 10 STOCKS, ¥700	FOLLOWING ORDERS ARE COMPLETED. 10 ROSES, ¥500 10 STOCKS, ¥700
hiroshi,yamada	xyzfood	4928	1999/12/3 15:12	1999/12/3 15:10	COMMITTED	10kg RICE, ¥4,500	FOLLOWING ORDERS ARE COMPLETED. 10kg RICE, ¥4,500
taro.tanaka	xyzfood	5932		1999/12/10 17:26	ABORTED	1 BOX NOODLES, ¥5,000	
taro.tanaka	abcflower	489	1999/12/5 15:43	1999/12/5 15:42	COMMITTED	BOUQUET, ¥3,500	FOLLOWING ORDERS ARE COMPLETED. BOUQUET, ¥3,500

109290-2249860

105250-2249860

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FIG.29

CUSTOMER ID	SHOP ID	TRANSACTION ID	COMMITMENT DATE & TIME	REGISTRATION DATE & TIME	STATE	CART MESSAGE	COMPLETION MESSAGE
hiroshi. yamada	sah	10293	1999/12/23 10:36	1999/12/23 10:34	COMMITTED	ROOM FOR 2 DAYS FROM MARCH 10, ¥20,000	A ROOM FOR 2 DAYS FROM MARCH 10 IS RESERVED. THE RESERVATION NUMBER IS 741. PLEASE TELL THE RESERVATION NUMBER WHEN YOUR CHECK IN. ¥20,000 WILL BE CHARGED. FOLLOWING RESERVATION IS MADE
hiroshi. yamada	jba	6372	1999/12/23 10:36	1999/12/23 10:35	COMMITTED	MARCH 10, FROM TOKYO-SAPPORO JBA135 MARCH 12, FROM SAPPORO-TOKYO JBA246 ¥40,000	MARCH 10, FROM TOKYO TO SAPPORO, JBA135 RESERVATION NUMBER C10135097 MARCH 12, FROM SAPPORO TO TOKYO, JBA246 RESERVATION NUMBER C12246103 TICKETS WILL BE DELIVERED TO YOUR HOME BY MARCH 1. ¥40,000 WILL BE CHARGED. FOLLOWING ORDERS ARE COMPLETED.
hiroshi. yamada	raptorgift	93849	1999/12/17 19:46	1999/12/17 19:44	COMMITTED	ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800	ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800
hiroshi. yamada	abcflower	230	1999/12/3 15:12	1999/12/3 15:11	COMMITTED	10 ROSES, ¥500 10 STOCKS, ¥700	FOLLOWING ORDERS ARE COMPLETED. 10 ROSES, ¥500, 10 STOCKS, ¥700
hiroshi. yamada	xyzfood	4928	1999/12/3 15:12	1999/12/3 15:10	COMMITTED	10kg RICE, ¥4,500	FOLLOWING ORDERS ARE COMPLETED. 10kg RICE, ¥4,500
taro.tanaka	xyzfood	5932		1999/12/10 17:26	ABORTED	1 BOX NOODLES, ¥5,000	
taro.tanaka	abcflower	489	1999/12/5 15:43	1999/12/5 15:42	COMMITTED	BOUQUET, ¥3,500	FOLLOWING ORDERS ARE COMPLETED. BOUQUET, ¥3,500

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FIG.30

<http://www.tms.somenet/pay>

DEAR HIROSHI YAMADA

THE FOLLOWING TRANSACTIONS ARE COMMITTED.

SAPPORO-A HOTEL

A ROOM FOR 2 DAYS FROM MARCH 10 IS RESERVED.  
THE RESERVATION NUMBER IS 741.  
PLEASE TELL THE RESERVATION NUMBER WHEN YOU  
CHECK IN.  
¥20,000 WILL BE CHARGED.

JAPAN-B AIRLINE

FOLLOWING RESERVATION IS MADE.  
MARCH 10, FROM TOKYO TO SAPPORO, JBA135,  
RESERVATION NUMBER C10135097  
MARCH 12, FROM SAPPORO TO TOKYO, JBA246,  
RESERVATION NUMBER C12246103  
TICKETS WILL BE DELIVERED TO YOUR HOME BY MARCH 1.  
¥40,000 WILL BE CHARGED.

THE TOTAL CHARGE OF ¥60,000 FOR THESE  
TRANSACTIONS WILL BE WITHDRAWN FROM  
YOUR SPECIFIED ACCOUNT ON JANUARY 31.  
THANK YOU FOR SHOPPING VIA TMS.

FIG.31

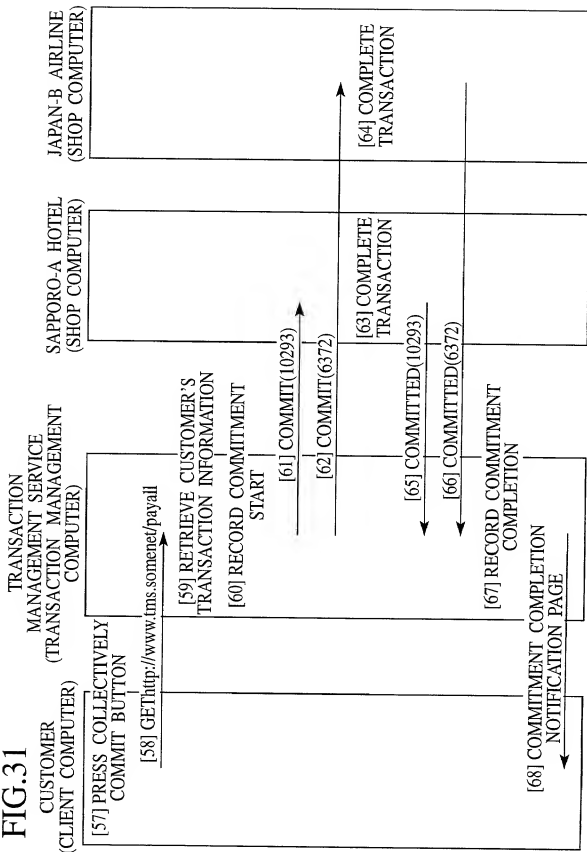




FIG.32

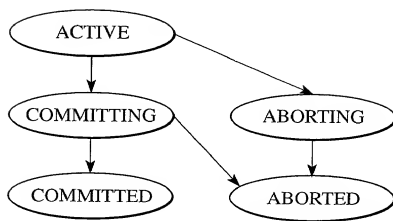


FIG.33

SHOPPING WINDOW

<a href="http://www.jba.somenet/">http://www.jba.somenet/</a>		TRANSACTION STATUS OF HIROSHI YAMADA	
JAPAN-B AIRLINE		SHOPPING CART	
INTERNET RESERVATION SERVICE		TOTAL ¥20,000	
DATE: MARCH	10	COLLECTIVELY COMMIT	COLLECTIVELY ABORT
FROM TOKYO	TO SAPPORO	SAPPORO-A HOTEL	
NUMBER OF SEATS	1	A ROOM FOR 2DAYS	
VACANT SEAT CHECK		COMMIT	ABORT
		FROM MARCH 10, ¥20,000	
		PAST TRANSACTIONS	
		THIS MONTH (DECEMBER, 1999)	
		LAST MONTH (NOVEMBER, 1999)	
		OLDER TRANSACTIONS	

DISPLAY SCREEN

SHOPPING CART WINDOW

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FIG.34

<a href="http://www.tms.somenet/thismonth">http://www.tms.somenet/thismonth</a>			
TRANSACTION STATUS OF HIROSHI YAMADA ON THIS MONTH (DECEMBER, 1999)			
DECEMBER 3	<table border="1"><tr><td><u>ABC FLOWERS</u> 10 ROSES, ¥500 10 STOCKS, ¥700</td><td><u>XYZ FOODS</u> 10Kg RICE, ¥4,500</td></tr></table>	<u>ABC FLOWERS</u> 10 ROSES, ¥500 10 STOCKS, ¥700	<u>XYZ FOODS</u> 10Kg RICE, ¥4,500
<u>ABC FLOWERS</u> 10 ROSES, ¥500 10 STOCKS, ¥700	<u>XYZ FOODS</u> 10Kg RICE, ¥4,500		
DECEMBER 17	<table border="1"><tr><td><u>RAPTOR GIFT SHOP</u> ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800</td></tr></table>	<u>RAPTOR GIFT SHOP</u> ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800	
<u>RAPTOR GIFT SHOP</u> ASSORTED CHOCOLATES, ¥2,500 STUFFED TOY, ¥3,800			
▶ PAST TRANSACTIONS			
<table border="1"><tr><td>LAST MONTH (NOVEMBER, 1999)</td></tr></table>		LAST MONTH (NOVEMBER, 1999)	
LAST MONTH (NOVEMBER, 1999)			
<table border="1"><tr><td>OLDER TRANSACTIONS</td></tr></table>		OLDER TRANSACTIONS	
OLDER TRANSACTIONS			

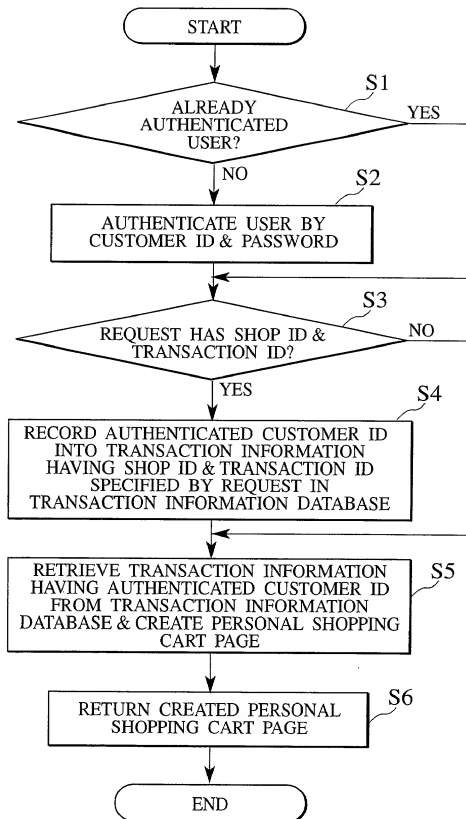
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FIG.35

<a href="http://www.tms.somenet/">http://www.tms.somenet/</a>	
TRANSACTION STATUS OF HIROSHI YAMADA	
▶ ITEMS CURRENTLY IN SHOPPING CART	
TOTAL                      ¥0	<div>COLLECTIVELY COMMIT</div> <div>COLLECTIVELY ABORT</div>
<u>FOLLOWING TRANSACTIONS ARE ABORTED AS THEY ARE NOT COMMITTED FOR LONG TIME</u>	
DECEMBER 23	<div>SAPPORO-A HOTEL A ROOM FOR 2DAYS FROM MARCH 10, ¥20,000</div> <div>JAPAN-B AIRLINE MARCH 10, TOKYO →SAPPORO, JBA135 MARCH 12, SAPPORO →TOKYO, JBA246 ¥40,000</div>
▶ PAST TRANSACTIONS	
<div>THIS MONTH (DECEMBER, 1999)</div> <div>LAST MONTH (NOVEMBER, 1999)</div> <div>OLDER TRANSACTIONS</div>	

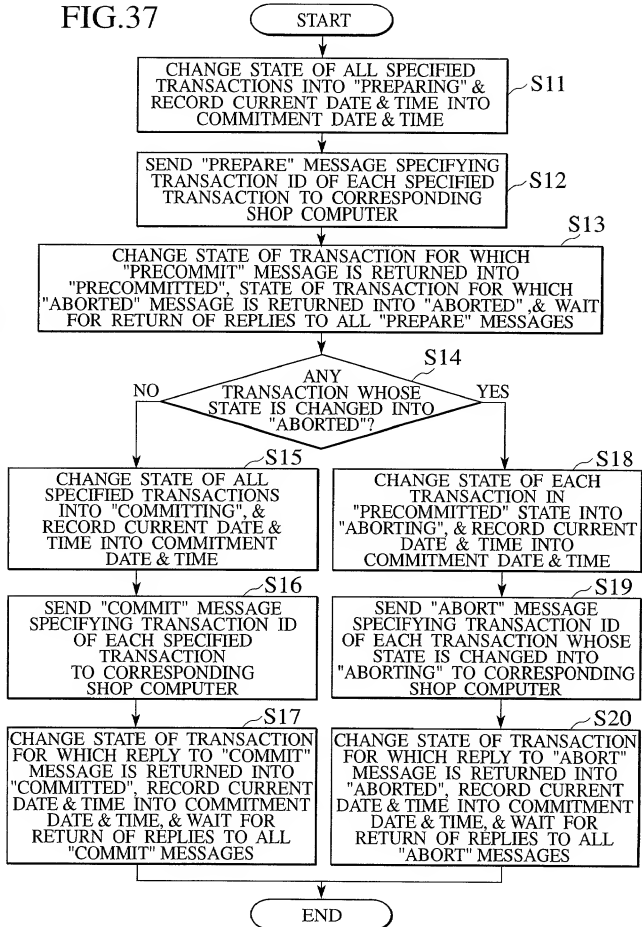
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FIG.36



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FIG.37



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FIG.38

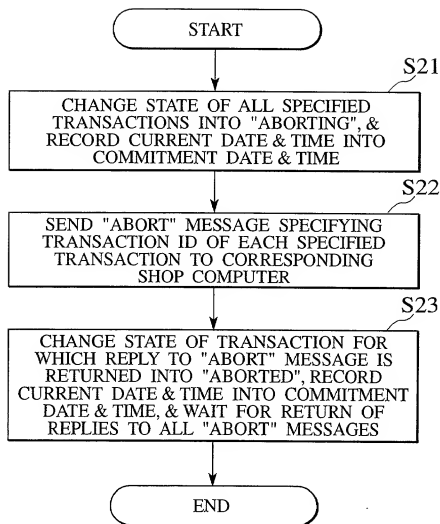
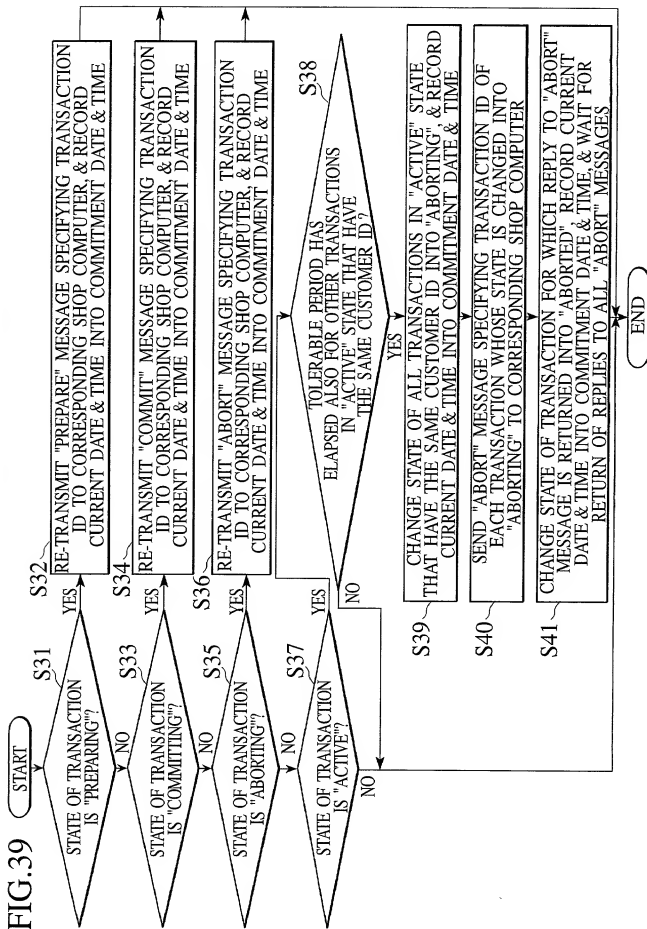


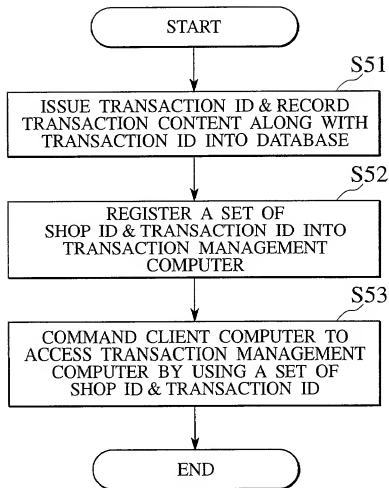
FIG.39

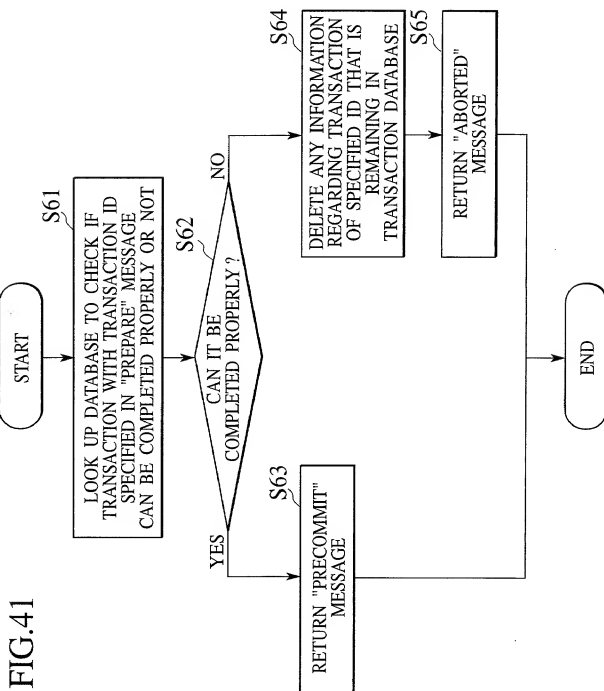




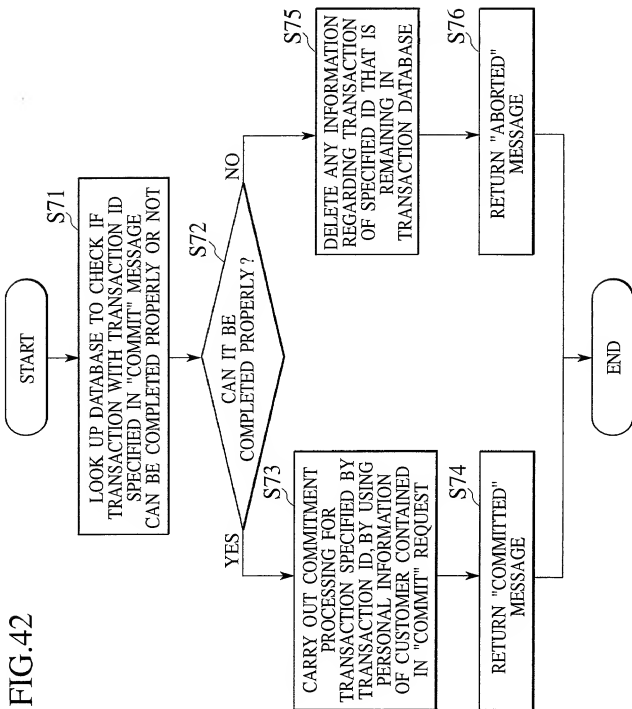
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FIG.40





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FIG.43

